

Cancellation Policy:

1. Cancellation by the Passenger:

- Passengers can cancel their booking up to 24 hours before the scheduled pickup time without any penalty.
- If a cancellation occurs within 24 hours of the pickup time, the following charges apply:
 - Less than 6 hours before pickup: 50% of the fare.
 - Between 6 and 24 hours before pickup: 25% of the fare.
- No-shows (passengers who do not show up for their ride) will be charged the full fare.

2. Cancellation by the Transportation Service:

- In case of unforeseen circumstances (e.g., vehicle breakdown, driver unavailability), the transportation service reserves the right to cancel or reschedule a booking.
- Passengers will be notified promptly, and alternative arrangements will be made whenever possible.
- If the service cancels a booking, passengers will receive a full refund.

3. Refunds:

- Refunds for cancellations will be processed within 5 business days.
- Refunds will be credited back to the original payment method.

4. How to Cancel:

- Passengers can cancel their booking by contacting our customer support via phone **+1 (341)758-0216** or email. **(aspectelitetransportation@gmail.com)**
- Please provide your booking reference number for faster processing.